IPTAY HOSPITALITY

2026 POLICY MANUAL

YOUNTS SOUTH CLUB

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Welcome to the 2026 Clemson Football season!

Thank you for being a valued Premium Seat holder in Memorial Stadium. Your continued support and commitment to Clemson make an incredible impact, and we are grateful to have you as part of the Clemson Family.

The excitement is building for another season in Death Valley. Our 2026 home schedule features outstanding matchups, including conference games against North Carolina, Virginia Tech, and Georgia Tech, a visit from 2025 national runner-up Miami, and the annual rivalry game against South Carolina. With seven Saturdays together in Memorial Stadium, we look forward to another season filled with the unmatched tradition and atmosphere that make Clemson Football so special.

This guide has been prepared to help you make the most of your experience in the Younts South Club. Inside, you'll find important information about gameday operations, amenities, policies, and helpful reminders for the season ahead.

Ashley Woolford and the IPTAY Hospitality team, including Cooper Gaskins, Matthew Stanley, and our dedicated Tiger Team members, are committed to providing an exceptional gameday experience for you and your guests. From the moment you arrive until the final whistle, our goal is to ensure every visit to Memorial Stadium is enjoyable, comfortable, and memorable.

If you have any questions before or during the season, please don't hesitate to reach out to Ashley or any member of our hospitality team. We are here to assist you and look forward to welcoming you each gameday.

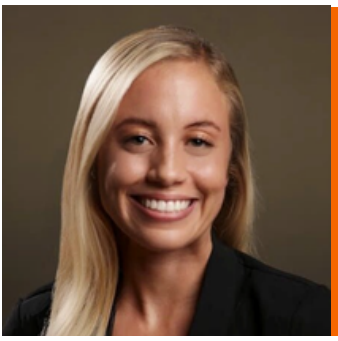
On behalf of everyone at IPTAY and Clemson Athletics, thank you for your generosity and unwavering support of Clemson student-athletes. For more than 90 years, the dedication of IPTAY members has helped provide life-changing opportunities for generations of Tigers, and your investment continues to shape that legacy.

We are honored to have you in the Younts South Club and can't wait to welcome you back to this fall.

Go Tigers!

Travis Furbee
IPTAY CEO

2026-27 Full-Time Staff



Ashley Woolford

Director of Premium Hospitality and Donor Stewardship

Contact Information:
O: 864-656-6329
C: 864-561-2737
E: iptayhospitality@clemson.edu

Football Gameday Location:
All Areas



Cooper Gaskins

Assistant Director of Premium Hospitality and Events

Contact Information:
O: 864-656-1338
C: 770-545-7644
E: cmgaski@clemson.edu

Football Gameday Location:
Masters Club, Younts South Club & Miller Family WestZone

2026-27 Part-Time Staff



Cece Clements
Hospitality Intern - Clubs



Sara Williams
Gameday Intern - YSC

KNOW BEFORE YOU GO

IPTAY HOSPITALITY

Know Before You Go

YSC Information

OPERATING HOURS

On game day, the Younts South Club will follow the operating hours listed below:
Younts South Club will open: Two (2) hours prior to kickoff.
Younts South Club will close: One (1) hour after the game is completed.

AMENTITIES

- Open-air seating
- Climate-controlled club lounge
- Complimentary game-day programs
- Personal locker with an iced cooler
- Chairback seating with cup holder
- Televisions throughout the club lounge
- Private, climate-controlled restrooms
- Cups, mixers, and ice provided in locker rooms
- All inclusive pre-game buffet and appetizers at halftime



Know Before You Go

Tickets & Parking

TICKETS

- The Clemson Athletic Ticket Office will continue to employ mobile tickets for the 2026 football season.
- All fans will receive their tickets via mobile delivery.
- We encourage all fans to download their tickets and add them to their smartphone wallet prior to game day.
- Please transfer tickets to anyone who will not be arriving through the stadium gate with you.
- More information on mobile tickets can be found at https://clemsontigers.com/mobiletickets/

PARKING

- Football parking is assigned each season based on IPTAY giving level and priority point ranking.
- More information on parking can be found at https://iptaycuad.com/football-parking-information/

For questions regarding your Clemson Football tickets, or parking passes, please contact Patrick Marsden at 864-656-9421.

Know Before You Go

Lockers

- Seat holders purchasing up to four (4) Younts South Club tickets will be assigned one locker.
- For every additional four (4) Younts South Club tickets, seat holders may request an additional locker.
- One (1) soft-sided cooler is provided for each patron's locker. The cooler must remain in the locker and should not be removed. Please notify IPTAY Hospitality if it needs to be replaced.
- All lockers have a code entry lock. Should you need to change the code, please contact the IPTAY Hospitality office to reprogram your locker. Please have your IPTAY number available to confirm your identity to reprogram the locker.
- Locker entry codes and assignments for the 2026 season will be distributed prior to early stocking. Returning seat holders will have the same locker.
- On game day, staff members will be available to unlock the doors. Only Younts South Club seat holders and authorized individuals will be allowed to request that their locker be unlocked.
- Please notify the IPTAY Hospitality office if you would NOT like your cooler iced down prior to gates opening. When stocking your locker, please place any items you would like iced down in your cooler.
- To prevent leaking, ice may not be stored in the soft coolers overnight.
- Each locker is approximately 18" H x 15" W x 18" D.

Know Before You Go

Locker Servicing

NO FOOD OR BEVERAGE ITEMS MAY BE BROUGHT INTO MEMORIAL STADIUM ON GAME DAY.

Early Stocking

- Early Stocking: Wednesday, September 9th: 2:00 PM – 5:00 PM
- Early Stocking: Thursday, September 10th: 2:00 PM – 5:00 PM

Season Stocking

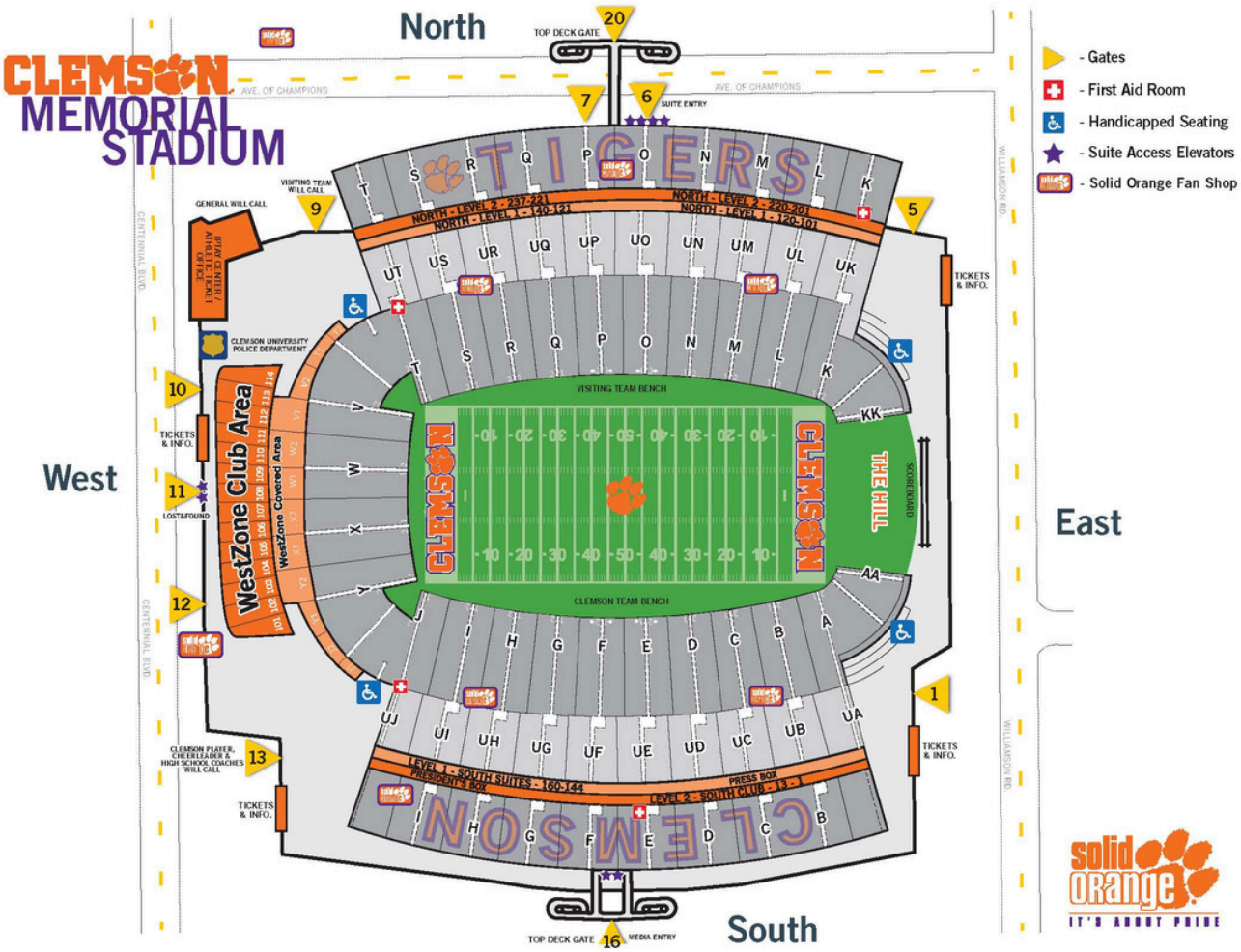
- Georgia Southern Stocking: Friday, September 11th: 10 AM – 2 PM
- North Carolina Stocking: Friday, September 18th: 10 AM – 2 PM
- Miami Stocking: Friday, October 2nd: 10 AM – 2 PM
- Charleston Southern Stocking: Friday, October 16th: 10 AM – 2 PM
- Virginia Tech Stocking: Friday, November 23rd: 10 AM – 2 PM
- Georgia Tech Stocking: Friday, November 13th: 10 AM – 2 PM
- South Carolina Stocking: Friday, November 27th: 10 AM – 2 PM

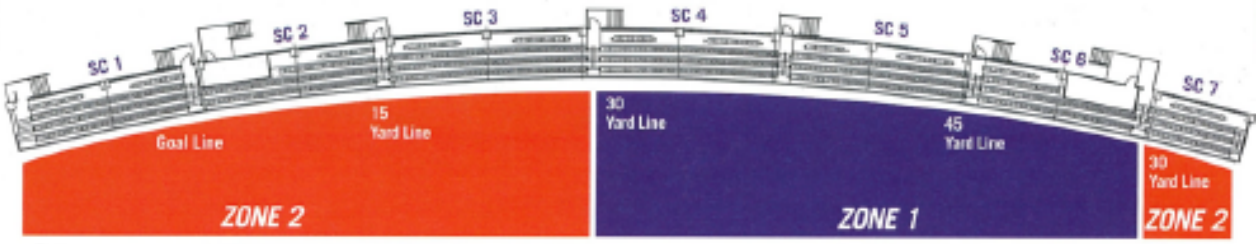
- We will permit any sealed containers to leave at the end of the last game.
- All items remaining in the club locker after the last clean-out day will be discarded. IPTAY and the Clemson University Athletic Department cannot be held responsible for personal items left in club locker rooms.

If you are unable to stock during the normal time, please contact Ashley Woolford at 864-656-6329 to request a time outside of the normal schedule.

Know Before You Go

Maps





GAMEDAY INFORMATION

IPTAY HOSPITALITY

Game Day Information

Memorial Stadium - Ingress

- Mobile tickets will be scanned at the stadium gate and will indicate the seat location.
  - The entry and exit gate for Younts South Club is Gate 16 or Gate 1/13.
- Phone charging stations are located on each floor for your convenience.
- Younts South Club tickets do not provide entry into the suites, the Miller Family WestZone Club, or the Master's Club.

Stadium Re-Entry: Please remember in order to re-enter the stadium, you must have your ticket with you.

METAL DETECTORS

In the interest of continued safety for fans, student-athletes, coaches and game day personnel, Clemson University will implement walk-through metal detectors at all gates of Memorial Stadium on game days. These enhanced security measures, in addition to the university's clear bag policy, will be used to enforce existing rules for prohibited items, which include weapons, umbrellas, artificial noisemakers, flags/banners, strollers, computers, and more. Prior to the screening, guests will be asked to remove all large metal objects from their pockets and person and place the items in a container for inspection.



Please have all bags open for security staff and be prepared to remove any item from inside the bag if requested for closer inspection. Because the enhanced screening will result in a longer entry process, it is recommended that fans arrive early and allow extra time when entering the stadium.

Game Day Information

Memorial Stadium - Ingress

CLEAR BAG POLICY

In an effort to provide a safer environment for the public and significantly expedite fan entry into Memorial Stadium, Clemson University implemented a clear bag policy at the beginning of the 2016 season. This policy limits the size and type of bags that may be brought into Memorial Stadium.

Clemson University encourages fans not to bring any type of bags, but outlined below is what will be permissible to carry into the stadium should a bag be necessary. An exception will be made for medically necessary items after the proper inspection.

Patrons will still be able to carry other items into the stadium such as binoculars, cameras, and smartphones, but their cases will not be allowed. For more information visit https://clemsontigers.com/metal-detector-and-clear-bag-policies/.



Game Day Information

Services

YEARBOOKS

Complimentary yearbooks are available on the racks outside of each locker room. For additional yearbooks, please see the IPTAY Hospitality Tiger Team members stationed on the club level.

LOST AND FOUND

- IPTAY Hospitality staff will collect any lost and found items at the end of each game.
- Please contact Ashley Woolford with IPTAY Hospitality at 864-656-6329 or by e-mail at iptayhospitality@clemson.edu regarding lost and found items.
- Anything left at the end of the season will be turned into the Clemson University Police Department.

SEAT CUSHIONS

- Younts South Club seat cushions will be available at your outdoor seat.
- Seat cushions will be cleaned and disinfected before and after each game.

WI-FI ACCESS

Password protected Wi-Fi is accessible for the suites. The 2026 season password is included in the pre-game newsletter as well as on the walls throughout the club.

Game Day Information

Staffing

IPTAY Hospitality Tiger Team members serve as liaisons between IPTAY Hospitality management, IPTAY, Athletic Department personnel, ticket holders, and premium vendors. Tiger Team Members can be identified as staff members wearing a charcoal grey polo.

IPTAY Hospitality Tiger Team members assist in the fulfillment of guests' request and ensure proper servicing in all areas of premium seating in Memorial Stadium.





TIGER TEAM
POWERED BY IPTAY HOSPITALITY

Game Day Information

Catering - Aramark

- Aramark catering is the exclusive caterer for Younts South Club.
- A full pre-game buffet is served from the time gates open until the start of the first quarter.
- A limited buffet of appetizers will be served during halftime.
- A buffet with desserts and snacks will be available throughout the entire game. Catering staff is available throughout the game to provide proper servicing.
- The 2026 club menu can be found on the premium seat page.
    - https://iptaycuad.com/yscgameday/
- If you have any questions or concerns regarding allergies, please reach out to Ashley Woolford (iptayhospitality@clemson.edu).

Game Day Information

Maintenance/Custodial

MAINTENANCE

- Facility Services will be on site on game day for assistance. Seat holders should contact IPTAY Hospitality management and/or an IPTAY Hospitality Tiger Team members in the suites for custodial or maintenance needs.
- If an item cannot be fixed during the game, IPTAY Hospitality will note the issue and address prior to the next game.

CUSTODIAL

IPTAY Hospitality partners with ABS to clean and sanitize the premium areas in Memorial Stadium. ABS will be on site to maintain the cleanliness of the clubs.

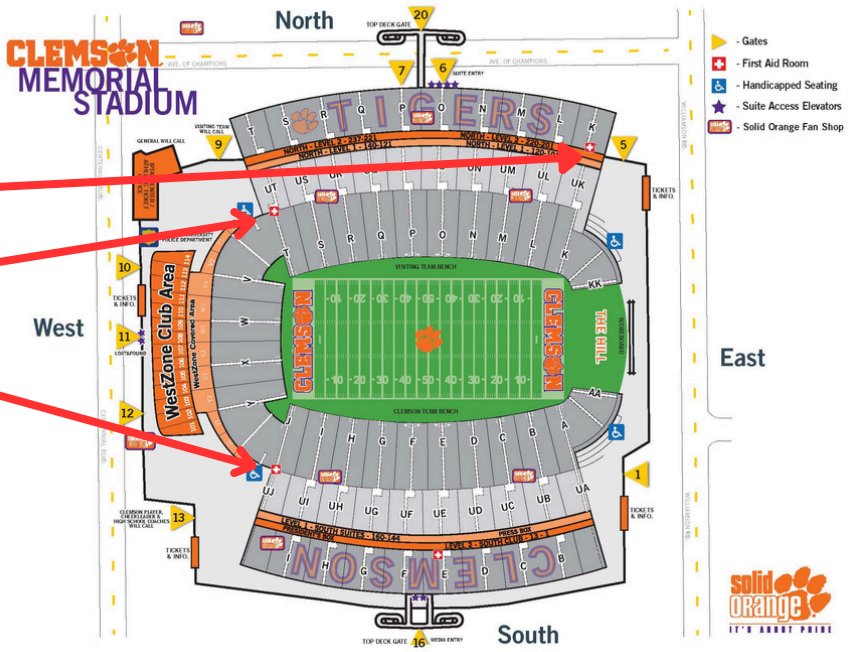
Game Day Information

Emergency Procedures

FIRST AID

- In situations involving police assistance, active fire, or a medical emergency, please dial 9- 1-1. State the emergency, your name, location, and where the assistance is needed, and remain on the line. Please report all other emergencies to the nearest IPTAY Hospitality team member.
- First aid stations are located on the south side of Memorial Stadium under section J and on the north side of the stadium under section T and below section TDK. For first aid assistance, please notify an IPTAY Hospitality manager or Tiger Team member stationed in the suites.
- IPTAY Hospitality, IPTAY, and Clemson Athletics make no guarantees, warranties, or other assurances with respect to response times or the availability of personnel. IPTAY Hospitality shall not be responsible for any personal injuries, loss, or damage of any kind resulting from or arising out of the availability of first aid volunteers or the care they provide.

NEAREST FIRST AID STATIONS



Game Day Information

Emergency Procedures

FIRE

- For stadium evacuation, uniformed personnel will direct guests to the closest stairwell or exit.
- The suites are equipped with automatic fire detection, an alarm system, and sprinklers.

SEVERE WEATHER

- In the event of a severe weather event, all premium guests are permitted to shelter inside their suites. Please follow instructions given over the public address system and/or by IPTAY Hospitality.
- You MUST shelter inside. No guests will be permitted to remain in the outdoor seats. It is recommended that you move away from glass and the outside doors during a weather event.
- Premium guests are also permitted to exit Memorial Stadium during a severe weather event. You will be allowed re-entry to the stadium once the event is over, and staff have received the all-clear.
- All weather evaluations are subject to the procedures of Clemson Athletics, the ACC, and the NCAA.

RULES & REGULATIONS

IPTAY HOSPITALITY

Rules & Regulations

In order to maintain a pleasant environment for all seat holders and guests, please remember to follow the guidelines outlined below. In addition, seat holders and guests must comply with the applicable rules for Memorial Stadium that appear on ClemsonTigers.com and in the Memorial Stadium Fan Guide. Seat holders not adhering to rules and regulations may be addressed management or staff security.

- The club will only be used for Clemson home football games and specified events when approved by CUAD.
- Younts South Club must not be used for overnight accommodations.
- The club may not be used for any unlawful purpose.
- All seat holders are requested to respect the rights of other seat holders and guests and ensure that all activities conducted in the clubs are done so in a thoughtful and courteous manner. Disruptive or disorderly conduct will result in removal from Memorial Stadium.
- Club seat holders and guests may not throw objects or pour food/beverage contents from the seating area. Any person found in violation of this regulation is subject to expulsion from Memorial Stadium.
- Club holders are responsible for the actions of their guests.
- Guests must be 21 years of age to consume alcoholic beverages. Providing alcoholic beverages to guests under 21 is strictly prohibited.
- All beverages must be placed in cups provided by IPTAY Hospitality. Event staff will be in the club ensuring that guests pour beverages in Clemson cups.
- A YSC club ticket is required for all individuals ages three and older.
- In order to preserve an environment that is enjoyable for all guests, parents or guardians are expected to always provide adequate supervision of their children. Children are not allowed to roam the club area unaccompanied. Unacceptable behaviors include running, jumping, and climbing on furniture.
- Effective January 1, 2016, Clemson is a tobacco-free campus. The policy will be strictly enforced, and smoking will not be permitted anywhere on campus including the clubs, stairwells, and the restrooms.
- Storage of flammable materials is forbidden.
- The above rules and regulations are subject to alterations based on requirements and policies established by Clemson University, the ACC, and the NCAA.

Rules & Regulations

Alcohol Policies

- Alcohol must always remain on club levels.
- Underage drinking is strictly prohibited. Guests must be 21 years old to consume alcoholic beverages.
- Upon conclusion of the game, no alcohol may leave Memorial Stadium. Alcohol is strictly prohibited in elevators and stairwells.
- All club lockers must be stocked prior to game day.
- Intoxication and disorderly conduct will not be tolerated. IPTAY and IPTAY Hospitality reserve the right to eject any suites patron exhibiting rude and/or inappropriate behavior including, but not limited to:
  - Aggressive speech or actions toward any other patrons or staff
  - Any physical altercation with another patron or staff member
  - Any level of intoxication that infringes with the suite level experience for other patrons.
- For extreme instances of inappropriate behavior, IPTAY and IPTAY Hospitality reserve the right to contact the police.

DRINK RESPONSIBLY: Clemson University encourages guests to drink responsibly, respect others, and make a safe ride home part of their game plans.


IPTAY
HOSPITALITY