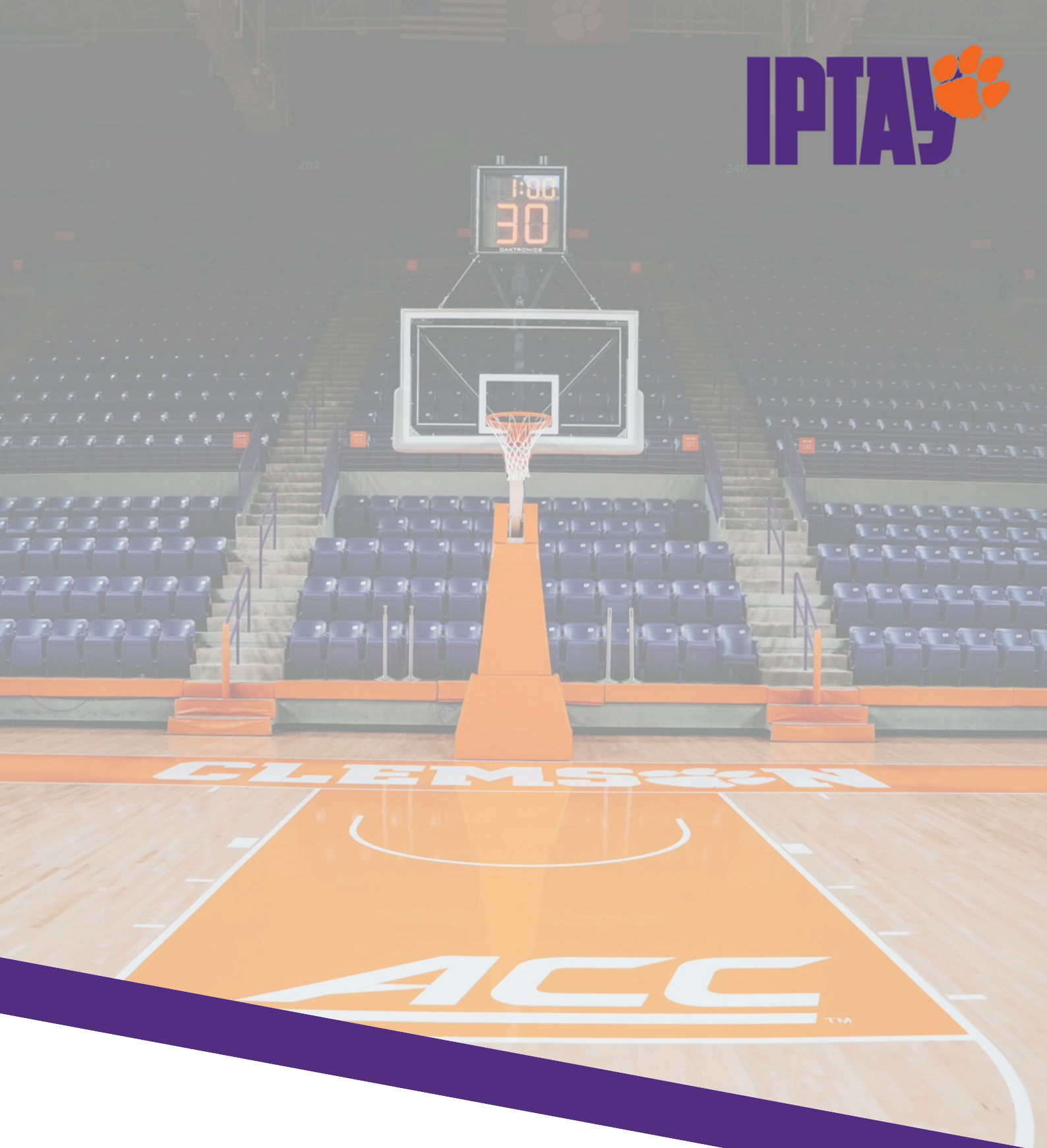




2025-2026 MATHIS FAMILY CLUB MANUAL

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IPTAY HOSPITALITY INFORMATION

IPTAY Hospitality Team



2025-2026 Full-Time Staff



Cooper Gaskins

Contact Information:

O: 864-656-1338

C: 770-545-7644

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Ashley Woolford

Contact Information:

O: 864-656-6329

C: 864-561-2737

E: awoolfo@clemson.edu



Matthew Stanley

Contact Information:

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2025-2026 Premium Assistants



Sarah Janosky



Leeanna Fortenberry

IPTAY OFFICE INFORMATION

IPTAY OFFICE HOURS

Monday – Friday
8 a.m. – 4:30 p.m.

IPTAY CONTACTS

Davis Babb, CEO of IPTAY
Patrick Marsden, Director of Premium Seating

IPTAY OFFICE CONTACT

Phone: 864-656-2115
Email: iptay@clemson.edu

CLEMSON TICKET OFFICE CONTACT

Phone: 1-800-CLEMSON (253-6766)
Email: cutixonline@clemson.edu

IPTAY MAILING ADDRESS

IPTAY
P.O. Box 1529
Clemson, S.C. 29633

IPTAY SHIPPING ADDRESS

IPTAY
1 Avenue of Champions
Clemson, S.C. 29634

Office Location

IPTAY
1 Avenue of Champions
Clemson, S.C. 29634



KNOW BEFORE YOU GO

2025-2026 HOME SCHEDULE

Day	Date	Opponent	Time
Friday	Oct. 17	Presbyterian College (Exhibition)	6:00 PM
Monday	Nov. 3	New Hampshire	7:00 PM
Friday	Nov. 7	Gardner-Webb	7:00 PM
Tuesday	Nov. 11	Morehead St.	7:00 PM
Monday	Nov. 17	North Alabama	9:00 PM
Friday	Nov. 28	Alabama A&M	7:00 PM
Saturday	Dec. 13	Mercer	3:00 PM
Tuesday	Dec. 16	South Carolina	7:00 PM
Wednesday	Jan. 7	SMU	9:00 PM
Tuesday	Jan. 13	Boston College	7:00 PM
Saturday	Jan. 17	Miami (FL)	2:15 PM
Tuesday	Jan. 20	NC State	7:00 PM
Saturday	Jan. 31	Pitt	12:00 PM
Wednesday	Feb. 11	Virginia Tech	7:00 PM
Saturday	Feb. 21	Florida State	12:00 PM
Saturday	Feb. 28	Louisville	TBD
Saturday	March 7	Georgia Tech	12:00 PM

ABOUT THE MATHIS FAMILY CLUB

OPERATING HOURS

On game day, the Mathis Family Club will follow the operating hours listed below:

The Mathis Family Club opens: One and half (1.5) hours prior to tip-off. All non-premium gates will not open until one (1) hour prior to tip-off. Please utilize the premium entrance on the southeast side of the arena.

The Mathis family Club closes: 30 minutes after the game concludes.

ENTRY

Access to the premium areas of Littlejohn Coliseum is located at the exclusive entry point on the southeast corner of the arena, closest to Memorial Stadium. Please utilize this entrance for access into the clubs.

LITTLEJOHN CONSTRUCTION REMINDERS

- Construction fencing is present at the southeast corner of Littlejohn, and the sidewalk from Avenue of Champions and Centennial Blvd. is closed.
- All entrances remain accessible. The VIP entrance can be reached via the stairs from Avenue of Champions or the East Burton Gallery Plaza. Please allow extra time to navigate these changes.
- Accessible entrance is available through any gate. Use the Burton Gallery elevator to reach the Club Level. ADA parking is on Littlejohn's north side with a state-issued placard.

AMENITIES

- Exclusive premium seating entry
- Climate-controlled lounge areas
- Televisions throughout the club lounge
- Private restrooms
- Individual Clemson-loges, gray cushioned back seats with cup holders
- Half-court sightlines
- Catered pre-game buffet and halftime appetizers
- Wine and beer available from gates opening until the start of the 2nd half
- Complimentary soft drinks and tea
- Exclusive location with a social atmosphere



TICKETS AND PARKING

TICKETS

- The Clemson Athletic Ticket Office will continue to employ mobile tickets for the 2025-2026 basketball season.
- All fans will receive their tickets via mobile delivery for the entire season.
- We encourage all fans to download their tickets and add them to their smartphone wallet prior to game day.
- Please transfer tickets to anyone who will not be arriving through the arena gate with you.
- More information on mobile tickets can be found at <https://clemsonigers.com/mobiletickets/>

PARKING (Parking passes have been mailed to address on file)

- **Red Lot** (Avenue of Champions)
 - Exclusive parking access is reserved for Courtside Club seat holders.
- **Grey Lots** (Centennial Blvd, Centennial Blvd Lot, North Lot, Lot 3E, Rogers Family Lot 5)
 - Parking benefits for the blue lots are available to all IPTAY membership levels as well as Coliseum Club seat holders.
- **ADA Parking**
 - ADA parking arrangements remain unchanged, continuing to be located on the north side of Littlejohn Coliseum and Ravenel Road, ensuring individuals with accessibility needs can continue to access the games comfortably.

WILL-CALL

- VIP will-call is located at the VIP entrance adjacent to the Norville Family Men's Basketball offices. Standard will-call is located at the box offices outside of the Burton Gallery on the southeast corner of Littlejohn Coliseum.

MATHIS FAMILY CLUB MAP





GAME DAY INFORMATION

ENTERING LITTLEJOHN COLISEUM

ADMISSION CONTROL

- A Mathis Family Club ticket is required for all individuals ages three and older.
- Mobile tickets will be scanned at the Coliseum gate and will indicate the seat location.
- Mathis Family Club guests will be given wristbands after entering and scanning tickets. A ticket and a wristband are required for entry into the club level.
- **To ensure exclusivity of the Mathis Family Club, anyone in the Mathis Family Club without a ticket or wristband will be asked to leave the area.**
- To exit and re-enter the Mathis family Club, individuals must have their Mathis Family Club wristband inspected by Club personnel.

METAL DETECTORS

In the interest of continued safety for fans, student-athletes, coaches and game day personnel, Clemson University will implement walk-through metal detectors at all gates of Littlejohn Coliseum on game days. These enhanced security measures, in addition to the university's clear bag policy, will be used to enforce existing rules for prohibited items, which include weapons, umbrellas, artificial noisemakers, flags/banners, strollers, computers and more. Prior to the screening, guests will be asked to remove all large metal objects from their pockets and person and place the items in a container for inspection.

Please have all bags open for security staff and be prepared to remove any item from inside the bag if requested for closer inspection. Because the enhanced screening will result in a longer entry process, it is recommended that fans arrive early and allow extra time when entering the arena.



ENTERING LITTLEJOHN COLISEUM

CLEAR BAG POLICY

In an effort to provide a safer environment for the public and significantly expedite fan entry into Littlejohn Coliseum, Clemson University implemented a clear bag policy at the beginning of the 2016 season. This policy limits the size and type of bags that may be brought into Littlejohn Coliseum.

Clemson University encourages fans not to bring any type of bag, however outlined below is what will be permissible to carry into the stadium should a bag be necessary. An exception will be made for medically necessary items after the proper inspection.

Patrons will still be able to carry other items into the Coliseum such as binoculars, cameras, and smartphones, but their cases will not be allowed. For more information visit <https://clemsontigers.com/metal-detector-and-clear-bag-policies/>.

CLEMSON ATHLETICS

CLEAR BAG POLICY

APPROVED FOR ENTRY



CLEAR TOTE
12" x 6" x 12"
One bag per person



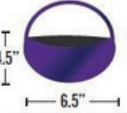
PLASTIC STORAGE BAG
One gallon, re-sealable, clear
One bag per person



SEAT CUSHION
Includes seat cushion w/ back
No arms or pockets allowed
No larger than 16" wide



CLUTCH



SMALL PURSE



WALLET

Approximately the size of a hand no larger than 6.5" x 4.5." May include a handle or strap

NOT APPROVED

CAMERA CASE
BINOCULARS CASE
BACKPACK
MESH BAG

TINTED PLASTIC BAG
DIAPER BAG
OVERSIZED TOTE
PRINTED PATTERN PLASTIC BAG

GAME DAY STAFFING

TIGER TEAM



IPTAY Hospitality Tiger Team members serve as liaisons between IPTAY Hospitality management, IPTAY, Athletic Department personnel, ticket holders, and catering and maintenance staffs.

IPTAY Hospitality Tiger Team members assist in the fulfillment of guests' request and ensure proper servicing in all areas of premium seating in Little John Coliseum. Tiger Team can be identified as staff members wearing a charcoal grey polo.

Their responsibilities include:

- To greet and direct guests while monitoring guests' entry into the Mathis Family Club.
- Readily available to meet the needs of Mathis Family Club ticket holders and their guests.
- To assist in first aid and emergency protocol.



CATERING

ABOUT CATERING

- Southern Way is the exclusive caterer for all premium seating areas in Littlejohn Coliseum.
- A full pre-game buffet is served from gate opening until start of the second half.
- Catering staff is available throughout the game to provide proper servicing.
- Bar service will be open from the time gates open until the end of halftime.



MAINTENANCE/CUSTODIAL

MAINTENANCE

- Facility Services will be on site on game day for assistance. Seat holders should contact IPTAY Hospitality management and/or an IPTAY Hospitality Tiger Team members in the Mathis family Club for custodial or maintenance needs.
- If an item cannot be fixed during the game, IPTAY Hospitality will note the issue and address prior to the next game.

CUSTODIAL

IPTAY Hospitality partners with ABS to clean and sanitize the premium areas in Littlejohn Coliseum.



EMERGENCY PROCEDURES

FIRST AID

- A first aid station is located in the Burton Gallery directly behind the Mathis family Club on the concourse level.
- Clemson Athletics and IPTAY make no guarantees, warranties or other assurances with respect to response times, the availability of personnel, services or the quality or appropriateness of first aid services rendered. IPTAY shall not be responsible for any personal injury, loss or damage of any kind resulting from or arising out of or related in any way to the availability of first aid volunteers or the care rendered by first aid volunteers and other personnel.
- In situations involving police assistance, active fire, or a medical emergency, please dial 9-1-1. State the emergency, your name, location, and where the assistance is needed, and remain on the line. Please report all other emergencies to the nearest IPTAY Hospitality team member.
- IPTAY Hospitality, IPTAY, and Clemson Athletics make no guarantees, warranties, or other assurances with respect to response times or the availability of personnel. IPTAY Hospitality shall not be responsible for any personal injuries, loss, or damage of any kind resulting from or arising out of the availability of first aid volunteers or the care they provide.



RULES & REGULATIONS

RULES AND REGULATIONS

In order to maintain a pleasant environment for all seat holders and guests, please remember to follow the guidelines outlined below. In addition, ticket holders and guests must comply with the applicable rules for Littlejohn Coliseum that appear on ClemsonTigers.com. Ticket holders not adhering to rules and regulations may be addressed by management, staff, or security.

- The Mathis family Club will be used only during Clemson home men's basketball games and specified events approved by the Clemson Athletic Department.
- The Mathis family Club may not be used for overnight accommodations.
- The Mathis family Club may not be used for any unlawful purpose.
- All seat holders are requested to respect the rights of other seat holders and guests and ensure that all activities conducted in the Mathis Family Club area are done so in a thoughtful and courteous manner. Disruptive or disorderly conduct will result in removal from Littlejohn Coliseum.
- Mathis Family Club ticket holders may not throw objects or pour contents from the seating area. Any person found in violation of this regulation is subject to expulsion from Littlejohn Coliseum.
- Mathis Family Club ticket holders are responsible for the actions and behaviors of their guests.
- Guests must be 21 years of age to consume alcoholic beverages. Providing alcoholic beverages for guests under 21 is strictly prohibited.
- All beverages must be placed in opaque cups.
- A Mathis Family Club game ticket is required for all individuals ages three and older.
- Effective January 1, 2016, Clemson University is a TOBACCO FREE CAMPUS. This policy will be strictly enforced as mandated by the university. All tobacco products and smoking will not be permitted anywhere on campus including the Coliseum Club, stairwells and the restrooms.
- It is necessary that seat holders and guests refrain from offering hospitality staff food or beverage before, during or after games.
- The above rules and regulations are subject to alterations based on requirements and policies established by Clemson University, the ACC and the NCAA.
- In order to preserve an environment that is enjoyable for all guests, parents or guardians are expected to be in a position to provide adequate supervision of their children at all times. Children should be chaperoned at all times and are not allowed to roam around the Mathis Family Club without supervision. Unacceptable behaviors such as running, jumping or climbing on furniture, throwing balls or any other behavior that is disrespectful to other fans and/or the premium seating areas are not permitted.

RULES AND REGULATIONS

ALCOHOL POLICIES

- Alcohol must remain in the club at all times.
- Underage drinking is strictly prohibited. Guests must be 21 years old to consume alcoholic beverages.
- Upon conclusion of the game, no alcohol may leave the Mathis Family Club. Alcohol is strictly prohibited in elevators and stairwells. Guest will be asked to dispose of any opened beverages prior to exiting the club.
- Intoxication and disorderly conduct will not be tolerated. IPTAY and IPTAY Hospitality reserve the right to eject any Mathis Family Club patron exhibiting rude and/or inappropriate behavior including, but not limited to:
 - Aggressive speech or actions toward any other patrons or staff
 - Any physical altercation with another patron or staff member
 - Any level of intoxication that infringes with the club level experience for other patrons
- For extreme instances of inappropriate behavior, IPTAY and IPTAY Hospitality reserve the right to contact the police.
- Individuals ejected from the Coliseum are subject to prosecution if they pass off alcohol to a minor, attempt to use a fake ID, or if they are intoxicated.

DRINK RESPONSIBLY: Clemson University encourages guests to drink responsibly, respect others, and make a safe ride home part of their game plans.

